

CONDITIONS OF SALE FROM THE CLUBCAVALLOITALIA-SHOP.IT WEBSITE

1. OBJECT

1.1. These general conditions apply to "Club Cavallo Italia" ("Objects") branded goods sold exclusively with payment made through <https://clubcavalloitalia-shop.it/> (hereinafter referred to as "SITE") by Of qualifying users as "Consumers". The products are distributed exclusively by Made Italy Ltd - 20-22 Wenlock Road - London - N1 7GU - UK.

1.2. Any communication of the Consignee connected and / or related to the Objects - including any reports, complaints, requests concerning the Objects - must be sent to the e-mail address assistenza@clubcavalloitalia.it

1.4. The Site is dedicated to retail and as such is intended for the exclusive use of Private Consumers.

1.5. In order to make purchases of one or more items through the Site, the Consumer must be at least 18 years old and have the ability to act, which the Consumer declares to possess

1.6. The Customer shall be solely liable for any costs of Internet connection to the Site, including telephone charges, according to the rates charged by the Operator selected by the Consumer.

2. CHARACTERISTICS OF THE OBJECTS AND RELATED AVAILABILITY

2.1. Objects are sold with the features described on the Site and under these general terms with the exclusion of any other condition or term.

2.2. The Seller reserves the right to modify these General Terms at any time, at its own discretion and without any prior notice.

2.3. Prices, items on sale on the Site and / or their features are subject to change without notice. Before purchasing one or more Objects, the Consumer is requested to verify the price required for the sale.

2.4. You can access the Site from all over the world. However, items available on the Site are only available to Users that require delivery to England or Italy.

3. METHODS OF PAYMENT BEFORE THE CESSATION OF OBJECTIVES

3.1. Presentation of Objects on the Site, not binding on the seller, is only an invitation to the Consumer to make a proposal for a purchase and not an offer to the public.

3.2. The order transmitted by the Customer through the Website is of a contractual value and is governed by these General Terms and Conditions, which form an integral part of the Order and that the Consignee is obliged to accept the Order through the transmission of the order in full.

4. SELECTION AND DELIVERY OF THE OBJECTS

4.1. Objects presented on the Site may be purchased through the selection of Consumer Interest Items and their inclusion in the virtual shopping cart. Upon completion of the Objects selection, the Consumer is encouraged to follow the instructions given on the site itself, no exclusion.

5. DELIVERY AND ACCEPTANCE

5.1. The Website indicates the availability of the Objects and the delivery times of the Objects, however, such information is to be considered as indicative and non-binding for the Seller.

5.2. The Seller undertakes to do as much as it does in its own right in order to comply with the delivery times indicated on the Site and, in any case, to deliver within a maximum of 30 (thirty) days from the day following that in which The Consumer has sent the order with the

payment. In the event of Seller failing to execute the order, due to the unavailability of the Product, the Seller will also provide written notice to the Consumer and will reimburse the Customer's payment for the Product in accordance with Section 5.3 below.

5.3. The dispatch of Objects ordered by the Consumer will take place in the manner indicated on the Site.

The Consumer undertakes to check in a timely manner and in the shortest possible time that the delivery includes all and only the Objects purchased and to promptly inform the Seller of any defect of the Objects received or of their disagreement with the ordered order, in accordance with the To the following art. 8 of these General Conditions, if the Objects are deemed to be accepted. If the packaging or envelope of the Objects ordered by the Consumers arrives at a clearly sighted destination, the Consignee is invited to refuse delivery by the carrier / forwarder or to accept delivery by "with reservation".

6. PRICES, SHIPPING COSTS, TAXES AND TAXES

6.1. The price for each item is that indicated on the Site at the time of the Consignor's delivery of the order. The price includes standard packaging costs, VAT (where applicable) and any indirect taxes (where applicable) and do not include shipping charges that are calculated before the order confirmation is sent by the Seller to the Consignee and that the same Consumer Agrees to pay to the Seller in addition to the price indicated on the Site.

6.2. Free shipping is indicated next to the specific item.

6.3. The Consumer will have to pay the Seller the total amount as reported in the order.

7. THE PAYMENT

7.1. The payment for Objects purchased through the Site must be made following the directions on the Site itself.

8. LEGAL CONDITION WARRANTY OF THE SELLER, SIGNIFICANCE OF CONFORMITY FAILURE AND WARRANTIES

8.1. For the purposes of the European Directive 44/99 / EC, the Seller warrants to the Customer that the Objects will be free of defects in design and material and will comply with the descriptions published on the Site. Use or washing of the Product not conforming to the Product's own and the instructions / warnings provided by the Seller and / or the Owner, or referenced in the Reference Documentation, Labels, or Labels.

8.2. Upon termination of the warranty, the Consumer has the obligation to report any defects and non-conformities within and not more than 2 (two) months from the discovery, by sending it to the Customer's Service by e-mail assistenza@clubcavalloitalia.it Indicating the defect and / or non-conformance found, as well as the relevant documentation in the same return form (at least 1 photo (one) of the Product and the tax receipt).

8.3. Upon receipt of the form and the relevant documentation, the Seller will evaluate the defects and non-conformities reported by the Customer through the Customer Service and, after carrying out the quality checks to verify the actual non-compliance of the Product, will decide Whether to authorize the restitution of the Objects by supplying the Consumer with a receipt by e-mail to the address provided by the Customer. Authorization to return the Objects will in no way constitute a recognition of defects or non-conformities, the existence of which will have to be established after the return. Objects for which the Seller has authorized the refund must be made by the Consignee, together with a copy of the return authorization notice within 30 (thirty) days of the defect or non-conformity complaint, to the following address: Made Italy Ltd - 20- 22 Wenlock Road - London - N1 7GU - UK or any other address that will be communicated in time.

8.4. If the Seller is required to repay to the Customer the amount paid, the refund will be made, where possible, by the same means of payment used by the Consumer.

9. LIABILITY FOR DAMAGE FOR DEFECTIVE OBJECTS

9.1. With regard to any damage caused by defects in the Objects, the provisions of European Directive 85/374 / EEC shall apply. The Seller, as a Distributor of Objects through the Site, shall be free from any liability, no exclusion and / or exclusion, indicating the name of the respective Producer of the Product.

10. RIGHT OF WITHDRAWAL

10.1. The Consumer shall be entitled to withdraw from any contract concluded under these General Sales Conditions without any penalty within the 14 (fourteen) days following the (a) delivery of the Product or (b) in the case To purchase more items delivered separately with one order, the last product was delivered.

10.2. In order to exercise the right of withdrawal, Consumers must inform Made Italy Ltd, prior to the deadline referred to in point 10.1, of their decision at the e-mail address assistenza@clubcavalloitalia.it

10.3. Following the provisions of paragraph 10.2 above, the Consignee will receive a confirmation e-mail confirming the withdrawal exercise, including the return form to be included in the package, and instructions for returning the product, to be transmitted no later than the next 14 Days to: Made Italy Lyd - 20-22 Wenlock Road - London - N1 7GU - UK or any other address that will be communicated in time.

10.4. If the consumer has received the product, he must return it without undue delays and, in any case, within 14 days of the date on which he has notified the withdrawal. The term is respected if the consumer returns the goods before the expiration of the 14-day period. The risks and direct costs of returning the goods will be borne by the Consumer.

10.5. If the Customer withdraws, the payments he has made will be reimbursed, including delivery costs (except for the additional costs resulting from the choice of a delivery type other than the less expensive delivery standard offered) without undue delay and, Each case, not later than 14 days after the withdrawal. Such refunds will be made using the same means of payment used by the Customer for the initial transaction. Refunds may be suspended until receipt of the goods or until the consumer has demonstrated that he has returned the goods, if any.

10.6. Consumers are responsible for reducing the value of goods resulting from manipulation other than the one required to establish the nature, characteristics and operation of the goods. Therefore, if the returned goods are damaged (for example with signs of wear, abrasion, scratches, scratches, deformations, etc.), which are not complete with all their accessories and accessories (including labels and tags unaltered and attached to the product) , Which are not accompanied by the enclosed instructions / notes / manuals, original packaging and packaging and the Warranty Certificate, if applicable, the Customer will respond to the asset's decrease in the value of the asset and will be entitled to a refund of the amount equal to the residual value of the Product . To this end, the Consumer is encouraged not to manipulate the good beyond what is strictly necessary to establish the nature, characteristics and operation of the same and to cover the original envelope of the Objects with other protective packaging that preserves its integrity and Protect it during transport by writing or labeling.

10.7. Products customized by the customer can not be returned. However, send an email to assistenza@clubcavalloitalia.it and we will try to find a solution.

11. INTELLECTUAL PROPERTY RIGHTS

11.1. The Consumer declares to be aware that all trademarks, names, as well as any distinctive sign, naming, image, photograph, written or graphic text used on the Site or related objects are and remain the exclusive property of the Seller and / or of the Seller Without having access to the Site and / or the purchase of the Objects, may result in the Consumer being entitled to any such right.

11.2. The contents of the Site may not, either in whole or in part, be transferred by electronic or conventional means, modified, or used for any purpose without the prior written consent of the Seller.

12. PRIVACY PROTECTION

12.1. In order to be able to proceed with the registration, some personal data are required from the consumer to the forwarding of the order and then to the conclusion of this contract. The Customer acknowledges that the personal data provided will be recorded and used by the Seller in accordance with and complying with the law to enforce each purchase made through the Site and, with its consent, any further business as indicated in 'Privacy Notice provided to the Customer through the Site at the time of registration.

12.2. The Consumer declares and warrants that the data provided to the Seller during the registration and purchase process are correct and true.

12.3. The Consumer may at any time update and / or modify his / her personal data provided to the Seller by sending an e-mail to assistenza@clubcavalloitalia.it

13. SECURITY

13.1. Although the Seller takes measures to protect personal data against any loss, forgery, manipulation, and misuse by third parties due to technical features and limitations on the protection of electronic communications over the Internet, the Seller can not guarantee That the information or data displayed by the Customer on the Site is not accessible or can be viewed by unauthorized third parties.

14. APPLICABLE LAW, CONCILIATION TASK AND COMPETENT HOLIDAY

14.1. Any sales contract concluded between the Seller and the Consumers under these General Conditions shall be governed and interpreted in accordance with Italian law and in particular by Legislative Decree no. 206, on the Consumer Code, with particular reference to the rules on distance contracts and Legislative Decree no. 70 on certain aspects of electronic commerce. In any case, the rights that may be attributed to Consumers will be waived by legally binding provisions in the state of the latter.

14.2. In the case of disputes between the Seller and a Consumer, we now guarantee our participation in a friendly reconciliation attempt.

14.3. As an alternative to the conciliation attempt referred to in paragraph 14.2 above, the Consumer also has the right to access the European Dispute Resolution Platform (European ODR Platform) for resolution of any disputes between Seller and Consumer